

ACTIVE MONASH - POOL PARTY - TERMS AND CONDITIONS

Effective from 1 September 2026

1. GENERAL TERMS AND CONDITIONS

Active Monash will arrange sufficient supervision according to final confirmed numbers. In accordance with industry guidelines, changes to final numbers are not possible. Children who do not turn up, or who are sick on the day have been accounted for, therefore changes cannot be made. Failure to confirm your final numbers may result in the cancellation of party and forfeit of deposit. These requirements are in place to ensure industry safety guidelines are maintained.

2. AGE AND PARTICIPANT NUMBER RESTRICTIONS

Children under 6 are not permitted in birthday party water activities.

Children above the age of 12 are not permitted in birthday party water activities.

There is a minimum of 12 children per party.

Maximum number of party participants:

- Children turning 6 – 9 years old = Maximum 20
- Children turning 10 - 12 years old = Maximum 25

3. POOL PARTY ACTIVITIES

- Please advise your guests that the pool party will involve some deep-water activities
- Please advise the party leaders of any:
 - inexperienced/non-confident swimmers before activities commence
 - medical conditions that may affect party participants while in or around water must also be shared with the party leaders at the commencement of the party.
- A swim test must be completed to participate in the inflatable activity.

In the unlikely event of unforeseen pool closures or equipment malfunctions, we will provide alternate activities.

Upon the conclusion of your party the aquatic facilities are available for your use. We do, however, ask that you adhere to centre guidelines. This includes:

- active supervision of children under 10 at all times
- children aged under 10 must be accompanied by an adult in the wave pool
- children aged under 5 must be accompanied by an adult at all times in the water

4. FOOD AND BELONGINGS

I understand that reheating or refrigerating of own food is not permitted on the premises. No glass or ceramic items are allowed to be bought into the pool area.

In line with the City of Monash Environmental Sustainability strategy, balloons and plastic decorations are prohibited in centre.

I agree to clear the reserved party table used during my booking of any items or waste bought into the centre at the end of the pool party.

5. PAYMENTS

- A non-refundable deposit is payable upon booking.
- Final payment must be made before the party commences.
- Parents are more than welcome to help out with party activities; however the instructions of the Party Leaders need to be followed.
- Birthday Party host parents must remain at the Centre at all times during the party.
- We recommend that all parents remain in the centre during the birthday party.

6. PRIVACY

Monash City Council ("Council") collects personal information to provide you with the service you are seeking and/or to fulfill its statutory responsibilities, and for related purposes which you may reasonably expect. Council will not release or provide your personal information to any other person or body, unless (a) it has been authorised to do so by you, or (b) it is permitted or required to do so by law, or (c) it is appropriate or required in the performance of the functions of Council. If you do not supply the requested information, we may not be able to provide you with the service and/or fulfill our statutory responsibilities. You may gain access to your personal information by contacting Council's Privacy Officer via telephone on 9518 3555 or email at mail@monash.vic.gov.au. Further details are available at the Privacy page on Council's website www.monash.vic.gov.au.

7. EXCLUSION OF LIABILITY

I agree to attend the facility at my own risk and release Council from all claims resulting from any damage, loss, death or injury in connection with the premises except to the extent that Council is negligent.

I agree to indemnify and hold harmless the Council against all claims resulting from any damage, loss, death or injury in connection with Active Monash and the use and occupation of Active Monash except to the extent that Council is negligent

Should myself or my child require emergency medical treatment whilst participating in the party, I hereby authorise and consent to such treatment as deemed necessary at my expense.

8. ALL CENTRE RULES APPLY

By booking and completing payment for a Birthday Party you acknowledge that you have read, understood and accept the terms and conditions of the party program, as listed above, and I agree to abide by them at all times.